

Chairman Villa, members of the Committee, for the record, my name is Darlene Staffeldt (S T A F F E L D T) and I am your State Librarian.

Thank you for providing me with the opportunity to speak to you today. I would like to introduce, Kris Schmitz, my Central Services Manager who is here today to help me distribute materials and answer questions you might have.

I plan to briefly define the State Library, highlight some of our services, and then touch on the decision package as presented in the legislative budget book.

During my presentation today, I will occasionally refer to one of three documents, which are being distributed now. They include: (1) a fourteen page hand out that follows my presentation, (2) the State Library's annual report, and (3) the legislative snapshot booklet.

For those of you who are not familiar with the State Library, I think you'll be surprised at how much we do – especially for a small agency – and how important our program is to Montana citizens, businesses, and government – especially in times of financial hardship and uncertainty. Although some of what we do has a familiar library ring to it, the role of the State Library is somewhat different than that of your hometown library. To meet the demands of decision-makers and other information seekers around the state, we process an incredible amount of information flowing through our state government. We use technology to make that information available to everyone who needs it.

Looking at the handout, page 2, I would like to introduce you to our mission and our Commission:

Our mission flows from our statutory mandates, including but not limited to:

Ensuring that all Montana citizens have access to information created by their government;

Support the role of all Montana libraries in delivering quality library content and services to their patrons; and

Ensure that Montanans who are visually and physically handicapped are provide access to library resources

The State Library is governed by an active and involved seven-member commission that meets bi-monthly. Five members are appointed by the Governor and and

the other two members are the Superintendent of Public Instruction and the Commissioner of Higher Education or their designee. Commission members are drawn from all areas of Montana and have a wide range of interests and experience. The current chair of the Commission is Marsha Hinch from Choteau, the current Vice - Chair of the Commission is Ron Moody from Lewistown is with us today and who will provide testimony following mine.

The Montana State Library Commission and staff have a Long Range Plan which has a series of goals with measurable outcomes to help us serve our patrons and partners better. These goals are highlighted for you on page three of your handout. For more information on our accomplishments, long range plan and strategic objectives, please review the annual report provided to you and/or visit our Web site at msl.mt.gov.

Also on page 4 and 5 of the handout, you will find some of the measures by which the State Library will evaluate our success over the next biennium.

The Montana State Library has two major divisions: the Digital Library and Statewide Library Resources. I'll talk more about these two divisions momentarily.

General administrative support is provided through a small central services section, while information technology support is provided through our Digital Library division.

I'd like to first focus on our Digital Library division. Pages 6, 7, and 8 of the handout. The Montana State Library's Digital Library Division joins the resources of four statutory programs, including Library Information Services (LIS), the Natural Resource Information System (NRIS), the Water Information System, and the Montana Natural Heritage Program (MNHP). These divisions work together to provide Montanans with access to the very best digital resources with our collections focusing on information related to state government and Montana natural resources

The Digital Library Division best illustrates how the Montana State Library is literally transforming library services, with one foot in the present and one foot in the future. We integrate the work of scientists who gather field information, with librarians who catalog new material, and computer specialists who make it available to citizens over the Internet. This is the future of libraries, which is evident in the digital resources that dominate today's information landscape, from Web page archives to online access to

the Governor's Budget and the Legislative Analysis, available with up-to-the-minute revisions and then made permanently, publicly available.

To demonstrate to you how the Digital Library Division is transforming library services, I'd like to direct your attention to this informational booklet titled, "Legislative Snapshot 2009." It contains Montana-related statistics as well as information specific to your particular Senate district or the Senate district in which your House district is located. As in years past, these are being distributed to all legislators today.

This booklet is a product created by our Digital Library Division, and demonstrates the benefits of linking traditional library research services with modern information technology.

What's exciting about this year's document is that, for the first time, it is available online – live – which means that as our databases are updated (which happens in some cases on an hourly basis), this document is updated. So please visit our Web site to get the most current information available. The URL is found at the top of the cover. We hope that you refer your own constituents to this valuable resource.

Much of the booklet's information relating to Montana as a whole, such as pages 1 – 6, was compiled by staff of our Library Information Services Division. These are the people who manage state and federal publications, select and maintain electronic journals and online subscription databases for use by our patrons. They have the content knowledge to help you find and evaluate the information you need from the overwhelming amount of information available in print and on the Internet.

These folks have one foot in the future too. They are leading our major digitization effort to bring online our entire legacy print collection of approximately 55,000 state publications dating from 1874. This project will take several years. For immediate needs, we can also scan selected state publications on request and bring them online quickly.

These days, fewer and fewer state agencies produce print publications. More and more professional journals are made available online through subscription databases. And geographic information is almost never produced in print. This change from all print to some print and more online has meant a seismic shift in how we manage our collections and how we respond to our patrons' requests for information. The results

have been tremendous, as we see sky-rocketing increases in the use of our digital collections.

The second major piece of the Digital Library is the Natural Resource Information System (NRIS), which provides comprehensive access to data about Montana's natural resources.

As evidenced in your booklets, pages 11-13, NRIS staff gather, manage and provide diverse information about land, water, fire, air quality, wildlife, habitats, and energy, drawing this information from broad range of sources and partner agencies.

In 2008, NRIS launched the Montana Geographic Information Systems (GIS) Portal, working closely with the Land Information Advisory Council and the State's Geographic Information Officer.

The Portal functions like an online map library, providing access to a wealth of geographic information from many different sources. Users can search by subject, geographic area, keyword, title, publisher and more. Search results can be viewed on the portal itself or downloaded to be used in professional GIS software.

Over the coming months, NRIS staff will be adding much more information to the Portal.

The Wildlife and Recreation pages in your booklet pages 15 and 16, were provided by the Natural Heritage Program, another part of the Natural Resource Information System, which provides a one-stop source for information on Montana's animals, plants and habitats. The Heritage Program's huge knowledge base is tapped daily by resource managers, businesses, landowners, and students. It provides critical information that is used in: environmental assessments, timber sales, subdivisions, oil and gas developments, highway construction, wildlife management and recreation.

Users emphasize the value of this service because it saves time and money and provides scientific information that is unbiased and trustworthy.

One of the Program's most popular web resources is the Montana Field Guide, which provides information on over 1,000 animals and plants, including identification,

distribution, habitat, ecology, photographs, illustrations, references and even call recordings.

Our newest web service, the Natural Heritage Tracker, provides users for the first time with direct access to the Natural Heritage Program's extensive databases, with over 750,000 locational records for animals and plant species.

For more than 20 years, NRIS and the Natural Heritage Program have led the way in collecting and sharing Montana's natural resource information. These programs have been recognized as national role models in providing citizens, businesses, and government with the information needed to make decisions about resource management and development. Never before has it been so easy for citizens and decision-makers to find up-to-date maps, reports and the data they need.

Now I will discuss Statewide Library Resources which works as a partner with Montana libraries to ensure that Montana library users get the best materials and services available. Statewide Library Resources is highlighted on pages 9-12 of the handout.

Statewide Library Resources staff helps libraries plan and develop quality local services and stellar collections that result in Montana libraries becoming vital components in their local communities. Statewide Library Resources includes the Library Development Division, the Montana Shared Catalog, Statewide Projects, and the Talking Book Library.

Working in cooperative partnerships with Montana libraries, our Library Development Division provides access to Montana library catalogs and manages joint purchases of library-related statewide services and products. Montana libraries need these services and products but most could not afford to make such purchases as individual libraries with little buying power.

With operations in Helena, as well as four telework sites in Belt, Anaconda, Big Timber, and Billings, Library Development staff provides assistance to libraries on topics such as budget preparation, long range planning, collection development, and library

automation. Staff also coordinates continuing education and training for Montana librarians in a variety of formats...one on one, online self-paced and instructor-facilitated sessions, group workshops, scholarships for formal education, etc. This training is especially vital to our rural libraries.

Library Development staff has been successful in obtaining hundreds of thousands of dollars in grants to benefit Montana libraries. Recent grants to our public libraries have enabled them to provide improved public access to the Internet; a service enhancement which has proved especially timely in these economically-challenging times. We are currently witnessing record numbers of Montana citizens using library computers to apply for unemployment, look for new jobs, and even take online classes to improve their skills.

A popular project managed by Statewide Library Resources is the statewide database project which provides all Montanans access to an incredible amount of information through full text versions of online journals and magazines. This project was partially funded for several years by the Montana State Legislature and received full funding in 2007 so that now all Montana libraries can participate. As a result, every Montanan has access to:

- 13,000+ magazines
- 140 newspapers,
- Full text novels
- Automobile and small engine repair and maintenance manuals,
- Industry and academic journals for nursing students, EMTs, and other medical professionals,
- as well as data on everything from the environment to consumer health.

Montanans can access these databases anytime from home, office or school. And they are accessing them in record numbers – over 7 million online searches were initiated by Montana users in 2008 - reflecting an increase of almost 2 million more searches than in 2007. Over half of these millions of searches were by students accessing these vital databases through Montana's high school, college, and university libraries.

Another significant Statewide Library Resources project is the Montana Shared Catalog consortium. Patrons used to have to wait up to six weeks for a book held by

another Montana library, but now, patrons of participating Montana Shared Catalog libraries can often have the items they need in their hands the very next day. Currently the Montana Shared Catalog provides 450,000 Montanans access to 700,000+ titles from 90 participating libraries.

Turning to page 10 of the handout. Serving Montanans who are not able to read traditional print, our Montana Talking Book Library provides the only access point for Montana citizens to the National Library Service's Talking Book collections. We provide eligible patrons with access to approximately 67,000 book titles. We provide reading materials, including books on tape or Braille, to nearly 3,000 Montana citizens with low vision or other physical disabilities; a group with a median age of 74 years.

In order to provide our Talking Book Library patrons with access to Montana authors and other titles that may be of special interest to Montanans, we operate two recording studios. The Talking Book Library's recording project records an average of 50 Montana-related publications every year.

The State Library's budget includes a one time only request for \$200,000 in state special revenue each year of the biennium to fund a Library Courier/Delivery Service Pilot Project. For more details of this pilot including a possible route and dropsite map see pages 11 -12 of your handout. Montana's library patrons now utilize the Internet to search library catalogs across the state, the region and the world. As a result, the movement of interlibrary loan items between libraries has increased significantly in the last decade. Cost effective alternatives to the increased postage rates need to be explored. This exploration includes seeking ways to put in place a statewide courier solution that expands service to most of Montana's libraries; thereby reaching far beyond the creative but geographically-restricted delivery options currently used by a small group of progressive Montana Shared Catalog libraries. The time for a statewide library courier/delivery service pilot has arrived if Montana libraries are to continue to offer users the benefits of a growing statewide resource sharing system.

As I conclude I want to remind you that, while you might think that libraries, including the State Library, are all about books, technology, information access, computers, and programming, I hope that I've shown you today that we are really about people. The bottom line in the library business is that we're here to serve people – to

make sure that people have whatever information they need to move forward with their lives.

Across the country, libraries are reporting significantly increased use in these hard times. Montana is no exception. Throughout the state, libraries report record use of their public access computers by folks that need access to the Internet for everything from filing for unemployment to completing research for a school report. Libraries also report that books are flying off the shelves.

The State Library serves Montana – and every Montanan – by serving up incredible amounts of information on everything from the habitat of the bald eagle to college scholarship information to the latest information on launching your own small business. Times are tight – I'm not telling you anything new – and people are using libraries across Montana, as well as the State Library, more than ever before.

Over the course of the next year, we anticipate that more Montanans will file for unemployment; more businesses will close while others look for new ways to shave costs; people will buy fewer books and go to fewer movies, more people will lose their health insurance.

This is a sad prediction, but there's a light to help us through this tunnel: Montana libraries are there for all Montanans. If a business or agency is looking to shave costs by accessing our GIS information online or by using our natural resource specialists, we're here for them with thousands of maps and data resources, not to mention helpful staff that are constantly inventing ways to serve up information.

If a blind or physically-handicapped person has to cancel a downloadable book subscription to cut costs, we're there for them – with our growing collection and access to newspapers and magazines.

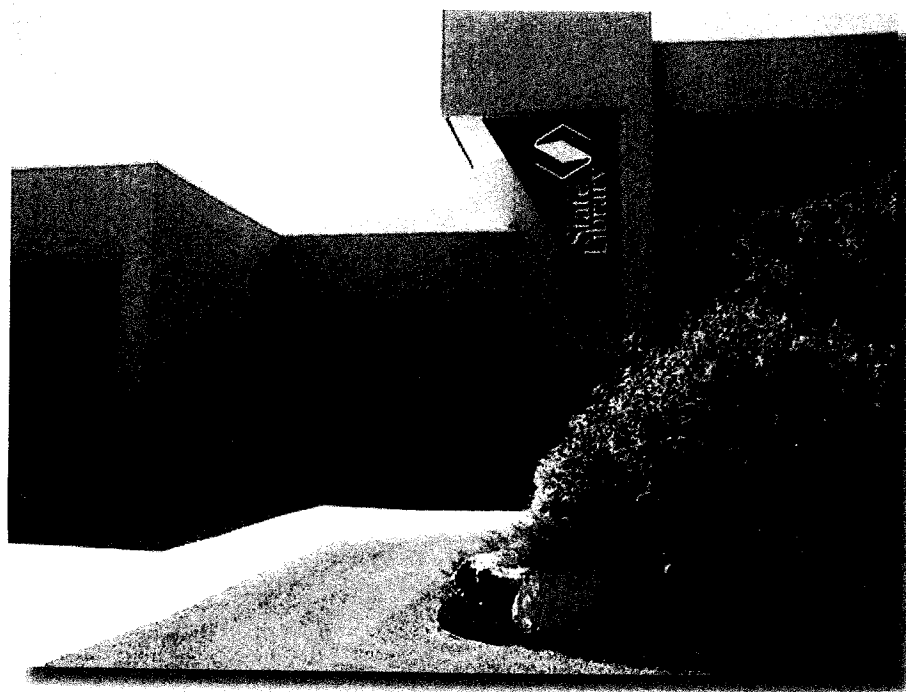
If a family has to cut vacations and spend the summer at home, Montana's libraries are there for them, providing trips all over the world via books and DVDs providing innovative story hour programming, and providing Montana maps and information on great places to explore close to home.

If a high-school student's college education is in jeopardy due to high costs, we're there for them – providing online access to scholarships and financial aid information – not to mention practice tests for college entrance exams.

If a Montanan is unemployed, we're there for them – with computers to file for unemployment, books on writing resumes, computer classes so they can brush up their skills, and online access to job search databases.

Whatever your previous level of familiarity with the State Library was, I hope that you walk away from my presentation with one thing in the forefront of your mind: The Montana State Library changes lives – all over the state – in good times, but perhaps even more so in tough times. The services we provide, with our small staff and our big innovations, are sometimes the only services where people can turn for hope – hope of cutting business costs, hope of finding the right scholarship to pay for college, hope of being able to enjoy books again after losing sight, hope of finding the answer or the book or the form or the map or the publication. In hard times such as these, sometimes hope is all someone's got. Please fund the Montana State Library's budget as recommended by the executive so that we may continue to provide people from throughout the state with hope for the future.

Thank you for your time and attention today. I will be glad to respond to any questions you might have.

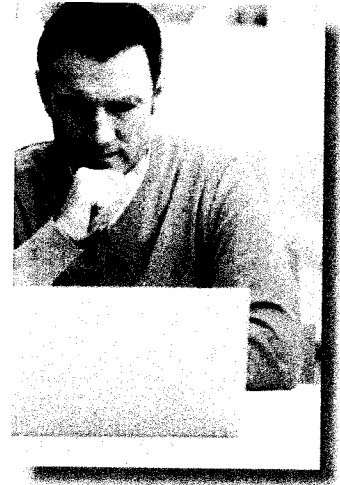


Presentation to the
Joint Appropriations Subcommittee on Education
61st Legislative Session
January 13, 2009

Darlene Staffeldt, State Librarian

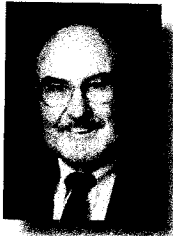
MSL's mission flows from its statutory mandates:

- Ensure all Montana citizens have access to information created by their government;
- Meet the information needs of Montana government agency management and staff;
- Support the role of all Montana libraries in delivering quality library content and services to their patrons;
- Work to strengthen local community public libraries;
- Ensure that Montanans who are visually or physically handicapped are provided access to library resources.



MSL is governed by an active and involved seven member commission that meets bi-monthly.

The Governor appoints five members:



Donald Allen
Billings



Joyce Funda
Rollins



Marsha Hinch
Chair
Choteau



Ron Moody
Vice Chair
Lewistown

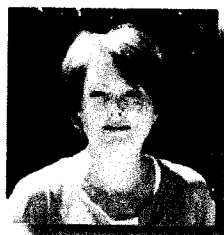


Nora Smith
Bozeman

PLUS



Denise Juneau
Superintendent
of Public Instruction



Bonnie Allen, Dean of Libraries
University of Montana,
appointee of the Commissioner
of Higher Education.

MSL's Five Year Strategic Plan provides both guidance and accountability

MSL's Long Range Plan for 2006 through 2011 was accepted by the Library Commission in August 2006. This comprehensive plan contains 30 pages of strategic initiatives covering all library programs. Find our Long Range Plan on-line at:

http://www.msl.mt.gov/About_MSL/msl_suppdocs.asp

MSL has adopted five GOALS...

1. Acquire and manage Content
2. Provide convenient Access
3. Provide Consultation and Leadership
4. Encourage Partnerships and Collaboration
5. Maintain an Efficient and Effective Organization

Montana State Library Strategic Plan 2006-2011

**MONTANA STATE LIBRARY (MSL)
STRATEGIC PLAN 2006-2011
August 18, 2006**

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...which became the basis for comprehensive program and staff work plans.

For more information, view MSL's Annual Report.



The Montana State Library meets the information needs of Montana personnel, library management and staff, ensures all Montana citizens have access to information created by their government, supports the role of all Montana libraries in delivering quality library materials and services to their patrons, works to strengthen local government public libraries, ensures that Montana citizens' visually or physically handicapped are provided access to library resources, and maintains its universal public library and partners' cooperation.

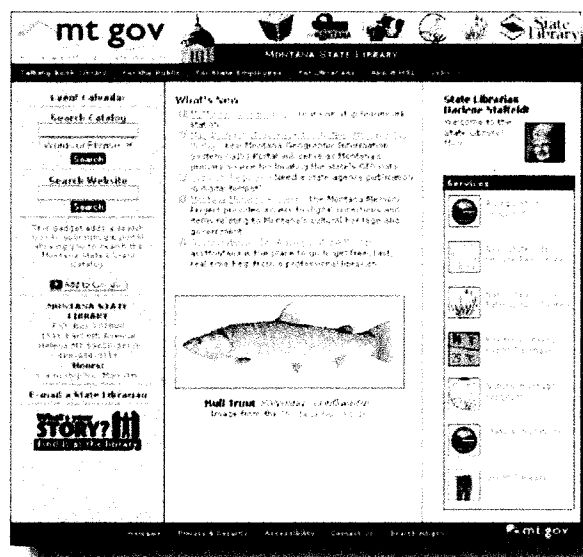


Some of the ways the Montana State Library will measure our success (agency goals with 2011 Biennium objectives):

Goal One—Content

Montana State Library (MSL) acquires and manages relevant quality content that meets the needs of Montana library partners and patrons.

- An ongoing effort will be made to make the World Wide Web the primary means by which MSL patrons and partners discover, request, and obtain information for which MSL is the primary steward. Serve this content to users at their desktop.
- MSL outreach staff will perform quarterly reviews of the MSL Professional Development Collection to ensure that the professional literature needs of our public library partners are met. Appropriate acquisition and weeding recommendations will be made to the MSL Information Services Manager following each review.
- By fiscal year end 2012, MSL will acquire, catalog, develop, preserve and distribute 16,000 audio books in the new National Library Service digital format for Montana Talking Book Library patrons.



Goal Two—Access

MSL provides libraries, agencies, and its partners and patrons with convenient, high quality, and cost-effective access to library content and services.

- Provide the option of federated searching for library patrons statewide. This includes text and GIS portal services, providing access to MSL's text and geospatial datasets. The entire MSL collection would become searchable with keyword, controlled vocabulary, and geographic search terms. Working within existing budget, the entire legacy state publications collection will be digitalized by December 2014.
- By fiscal year end 2010, Montana citizens' use of Web-accessible E-content services will increase by 5% based on user statistics.
- By fiscal year end 2012, MSL will provide the new format National Library Services' digital machines for at least 90% of Montana Talking Book Library patrons.

Goal Three—Consultation and Leadership

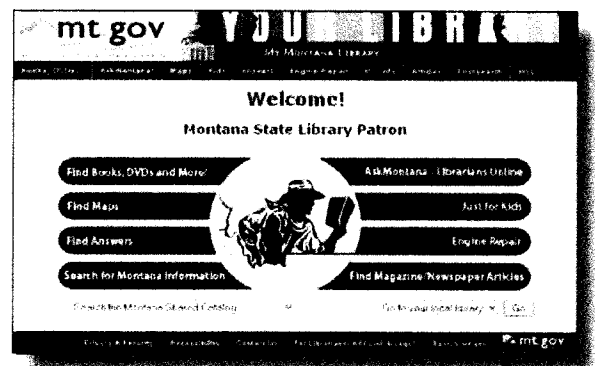
MSL provides consultation and leadership to enable its patrons and partners to reach their goals.

- MSL outreach staff will provide annual onsite consulting assistance as well as quarterly assistance provided via E-mail or telephone to at least 90% of Montana's public libraries. Participating libraries will self-report how this assistance directly contributes to their overall sustainability, improves their capacity to be self-sustaining, and augments their ability to provide a high standard of library service.
- Provide leadership, training, and assistance for building a mixed print and electronic collection of publications, maps, indexes, et cetera.

Goal Four—Collaboration

MSL promotes partnerships and encourages collaboration among its partners and patrons so that their information needs can be met.

- MSL outreach staff will support the growth of the AskMontana virtual reference service consortium resulting in a 5% increase for fiscal year 2010 in the number of Montana citizens using the service.
- Under partnership agreements, carry out specialized work for partners that make ongoing contributions to the library collection, in order to improve access to public information. Over the next two years the Library will assist a minimum of 15 more producers to add their metadata to the Portal, at which point approximately 50 percent of the agencies in the state that produce GIS data will have discoverable data in the Montana GIS Portal.



Goal Five— Sustainable Success

MSL is a well-run organization and a sought-after employer; it is efficient and effective (measured against partner and patron outcomes), and successfully engaged in its ongoing mission.

- Commit to a program for continuing staff improvement, by providing opportunities for quality, timely affordable training and continuing education. All staff workplans will include reference to appropriate training or continuing education session(s) by July 1, 2010.
- In order to support the continued expansion of the Montana Shared Catalog to include more Montana libraries and serve more Montana citizens, by fiscal year end 2010, MSL will add at least one half-time MSC support staff position.

dms01/09/09

A Legislative Snapshot

The "Legislative Snapshot 2009" pamphlet is brought to you courtesy of our Montana State Digital Library.

The pamphlet integrates the work of...

Recent Performance of the Montana Economy and its Industries

Source: Montana Department of Labor
Research and Analysis Bureau

Montana has been outperforming the nation in terms of employment growth, wage growth, and unemployment since 2001. Montana's unemployment rate fell below the national rate in 2001 and has remained lower ever since. Montana's annual unemployment rate in 2007 was the 4th lowest in the nation.

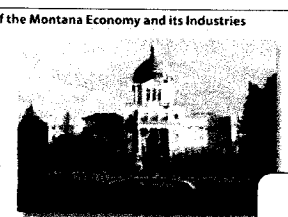
Montana's economy has also outperformed the nation in terms of employment growth. Over the 1997-2007 time period, employment in Montana grew at an annual compounding growth rate of 2.1% compared to a national rate of only 1.1%. Job growth in Montana has been spending up in recent years. Employment grew at a compounding rate of 2.4% annually over 2002-2007, more than a corresponding rate of 2.8% annually from 2002-2007.



Source: Quarterly Census of Employment and Wages (QCEW) Program

Average wages in Montana have also been on the rise, outpacing both inflation and the national average since 2005. Increasing real wages are good news for workers and businesses alike. Workers can increase their standard of living while businesses benefit because workers have more money to buy goods and services.

There is one other particular industry that was responsible for the recent economic growth in Montana - all industries have been experiencing growth. The following paragraphs examine the performance of Montana's industries in recent years using the Bureau of Economic Analysis (BEA) data for state Gross Domestic Product (GDP), employment, and personal income earnings from work. The BEA data indicates an increase of

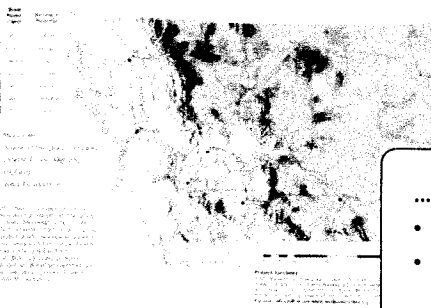


employment and earnings for business owners in addition to small workers. Government, which includes federal, state, and local government and school districts, is an important part of the Montana economy. Government is the largest employer in the state, looking 14.4% of the jobs in the state. Government contributes 15.4% of the state's GDP and provides 22% of the state's personal income earned from work. While the GDP and personal income attributed to government work has grown at about 5.5% per year since 2004,

2007 Montana Annual Employment Averages

Industry	Total Employees	Total Wages	Total Hours
Government	12,380	1.4	436,445
Manufacturing	10,775	1.4	366,749
Health care	9,900	1.2	4,532
Education	9,400	1.2	4,532
Construction	8,200	1.2	4,532
Transportation and warehousing	7,800	1.2	4,532
Information	7,400	1.2	4,532
Professional and technical services	6,800	1.2	4,532
Finance and insurance	6,400	1.2	4,532
Real estate and rental and leasing	6,000	1.2	4,532
Arts, entertainment, and recreation	5,600	1.2	4,532
Accommodation and food services	5,200	1.2	4,532
Other services	4,800	1.2	4,532
Health care and social assistance	4,400	1.2	4,532
Administrative and support and waste management and remediation services	4,000	1.2	4,532
Public administration	3,600	1.2	4,532
Nondepository financial institutions	3,200	1.2	4,532
Real estate and rental and leasing	2,800	1.2	4,532
Professional and technical services	2,400	1.2	4,532
Finance and insurance	2,000	1.2	4,532
Information	1,600	1.2	4,532
Transportation and warehousing	1,200	1.2	4,532
Construction	800	1.2	4,532
Manufacturing	400	1.2	4,532
Government	200	1.2	4,532

...our Natural Heritage Program - Montana's source for information on native animals and plants, emphasizing species of concern and high quality habitats such as wetlands.

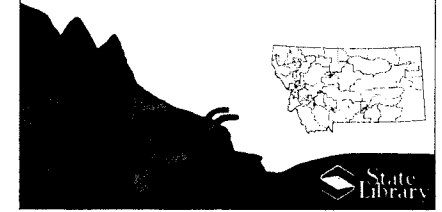


...Natural Resource Information system -
• Montana's "One Stop Shop" for land, water, and biological information
• Montana's point of access for geospatial information used in geographic information systems (GIS)

Legislative Snapshot 2009

http://mls.mt.gov/legislative_snapshot/

- Senate District 43
Senator Jesse LaRiviere (D)
112 Mountain View Street
Anaconda, MT 59711-1816
- House District 85
Representative Cynthia Hiner (D)
1027 Kentucky Street
Over Lodge, MT 59722-2041
- House District 86
Representative Dan Villa (D)
1807 Ogden Street
Anaconda, MT 59711-1703



Wildlife and Recreation

Species Diversity in Senate District 43

Species	Count
Amphibians	5
Birds	797
Fish	23
Mammals	81
Reptiles	8
Total	413

Source: Montana Natural Heritage Program



Acres of Big Game Winter Range

Of 1,411,448 acres of winter range, the bison have been shown these

Wildlife Highlights

Northern Pygmy Owl

Weighting in at just two in three counties, the Northern Pygmy Owl is a bird of small trees, marshes, and meadows.

Source: Montana Natural Heritage Program, Montana Field Guide



Northern Pygmy Owl Range

Source: Montana Natural Heritage Program, Montana Field Guide

Block Management Acreage

There are a total of 2,546,212 acres of Block Management land including Public Lands in the State of Montana. \$5,341,000 of those acres are in 179,999 acres located in Senate District 43.

Source: Montana Fish, Wildlife & Parks

Fishing and Hunting Licenses by County

County	Fishing	Hunting	Total
Blaine County	2,750	1,361	4,111
Carbon County	1,475	1,440	2,915
Deer Lodge County	1,361	2,613	3,974

Source: Montana Fish, Wildlife & Parks

Montana State Digital Library

Montana's source for information on the state's natural resources, species and habitats, and government.

Library Information Services (LIS)

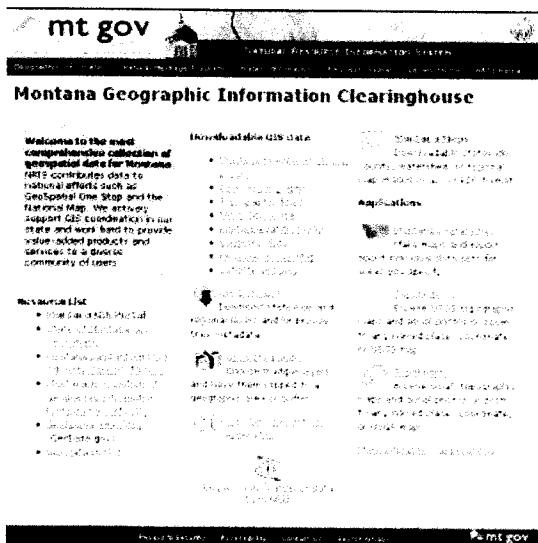
LIS is actively digitizing our legacy print state publications collection to provide 24-hour desktop access to Montana's state government publications dating back to the 1870's. State publications can be read online, printed, saved and emailed; these publications are also fully searchable. In addition, LIS:

- Manages and provides access to state and federal publications in both print and electronic format;
- Manages and provides access to a collection of journals in both print and electronic format;
- Responds to reference and research needs and has intimate knowledge of online subscription databases;
- Has the content knowledge and training necessary to help patrons find the answers they need.



Natural Resource Information Systems

In September, NRIS launched the Montana GIS Portal, a cooperative effort with the State Information Technology Services Division (ITSD) and GIS contributors around the state. The Portal functions much like an online library catalog. Users can search by subject, geographic area, title, publisher, and more. This portal is designed to assist GIS professionals, as well as the general public, find and use geographic information about Montana. Search results can be readily viewed in the Portal map viewer or downloaded to be used in professional GIS software. Visit the Portal online at: <http://gisportal.mt.gov/Portal/>.



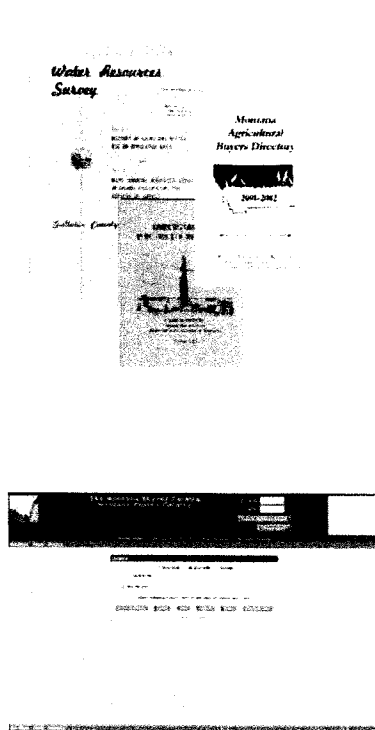
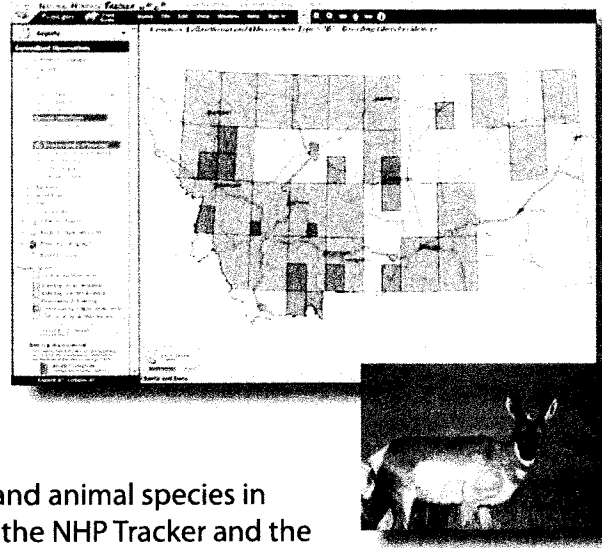
In addition, NRIS:

- Manages and provides access to an extensive on-line map library and GIS data collection that is used by both GIS professionals and the public;
- Developed and maintains internet mapping applications including the Montana Digital Atlas and TopoFinder;
- Responds to requests for maps and digital geographic data;
- Manages the Montana Water Information System, which provides a starting point for access information concerning Montana's water resources;
- Provides public access to information about the state's natural resources, including statewide air quality and drought status, through partnerships with state and federal agencies.

Natural Heritage Program (NHP)

The Natural Heritage Program is the state's source for information on the status and distribution of our native animals and plants. This information is made publicly available and is widely used by state and federal government employees, private business, staff of non-profits, educators, developers, and many more. Because of NHP's affiliation with the Montana State Library, they are positioned to provide this information without any potential information bias. NHP serves this role by:

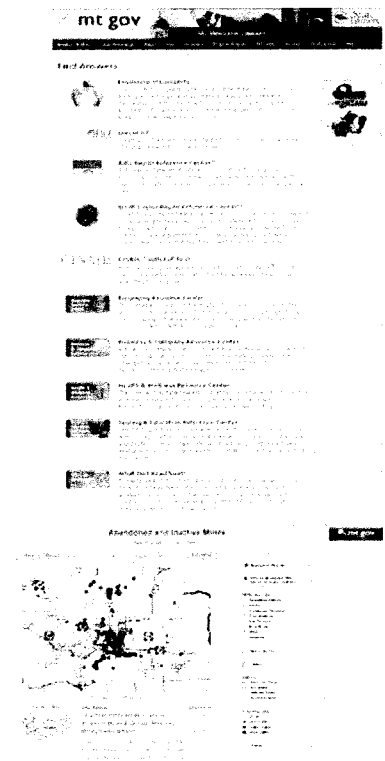
- Conducting field surveys of plant and animal species;
- Assimilating existing information on Montana's plant and animal species in comprehensive plant and animal databases including the NHP Tracker and the Montana Field Guide;
- Preparing reports on both plant and animal species of concern;
- Completing GIS analysis of wetlands and vegetative land cover;
- Providing information for a broad range of uses, including: mining, timber sales, subdivisions, utility and pipeline corridors, oil and gas developments, weed management, highway construction, growth planning, and habitat conservation.



Montana State Library
Natural Resource
Information System



MONTANA
Natural Heritage
Program



Statewide Library Resources (SLR)

Training

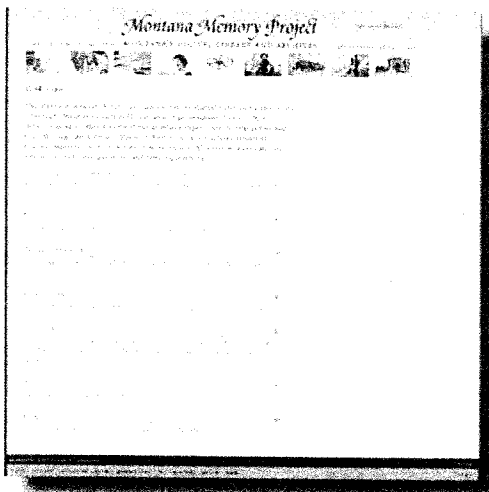
MSL Statewide Library Resources staff coordinates and provides trainings in person and online for librarians across Montana. SLR staff fields thousands of information requests and travels thousands of miles annually to train Montana libraries. Through the training program, Montana librarians:

- Obtain certification;
- Gain invaluable continuing education credits;
- And learn how to remain on the forefront of library services, collections, and programming to provide their patrons with a top-of-the-line library.



Collaboration

Montana's vast spaces, rural landscape, and harsh climate require collaboration on a grand scale in order to provide Montanans with library services and collections that meet their needs. Statewide collaborative projects result in Montana libraries all being able to provide the very best in cutting-edge library services, in spite of their location, staff size, and budget. As a result, Montanans enjoy some of the most comprehensive access to information available in the nation.



Innovation

Statewide innovative projects are designed to make library resources and education opportunities more accessible for Montana librarians and library users. Some of these innovative projects include:

- Online training programs, which reach the most rural and under funded libraries in the state;
- Downloadable E-content services;
- User-sharing groups;
- And the Professional Education and Employment for Librarians (PEEL) program, which has provided scholarships for Montanans to become professional librarians and stipends to communities to hire professional librarians.

What's your
STORY?
Find it at the library

Montana
Library2Go



ask **MONTANA**

Talking Book Library

Serving Montana's blind and physically handicapped

Our Talking Book Library provides library services for individuals who are not able to read standard print.

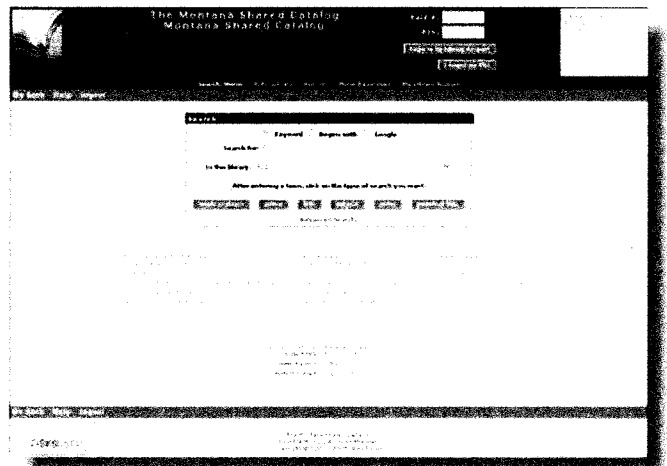
- Provides the only access point for Montana citizens to the National Library Service's Talking Book collections;
- 67,000 book titles, as well as magazines, descriptive videos, and a children's collection;
- Provides reading materials to nearly 3,000 Montana citizens with vision or other physical disabilities;



- Circulates over 122,500 materials each year;
- Median age of our Talking Book patron is 74 years;
- Two recording studios for recording Montana-related publications; one at the State Library and one at the Montana State Prison;
- Records an average of 50 "Montana" book titles each year, as well as two quarterly Montana magazines.

Montana Shared Catalog

- Currently serves 450,000 Montanans, 68 Montana communities, 90 libraries, and 360 librarians
- 700,000+ titles in combined catalog
- Growing as staff and financial resources allow
- Approachable and easy to learn interface



DP 4 Library Courier/Delivery Service Pilot – OTO

Definition

"A dependable, reliable and predictable delivery service that, with a desired level of frequency and security, physically moves library materials from one library to another or from a library to a library patron."

Need

The most recent figures collected show that in 2007, over 110,000 individual items moved between Montana libraries, compared to 36,000 in 1990.

The cost per item of moving materials via a statewide courier service would be considerably less than the per item cost via the U.S. mail service. Surrounding states that have moved to a library courier system have seen per item cost drop from \$2.00-\$3.00/item to between .25 to .60/item.

How It Works

The proposed routes for a Montana library courier system include drop sites (distribution hubs). Participating local libraries served by these drop sites will independently determine the frequency and the method of delivery between them and their assigned drop sites.¹

Items can be checked out and returned at any library most convenient for the user. The delivery and return of the item is reliable, often faster than traditional mail, and more cost effective for both libraries involved.

Benefits

A courier system will improve library resource sharing across the state and enhance the Montana patron's library experience. Libraries choose to participate and patrons will get more for less.

A courier service will lower the overall costs of resource sharing among libraries. Libraries lacking sufficient budgets to adequately build their local collections will benefit substantially from increased sharing of materials, giving their users a substantially larger pool of resources.

Cost

The \$200,000 per year cost is based on current and anticipated demand, population served, delivery alternatives, and information obtained from research of library courier systems operating in other states.

Sustainability

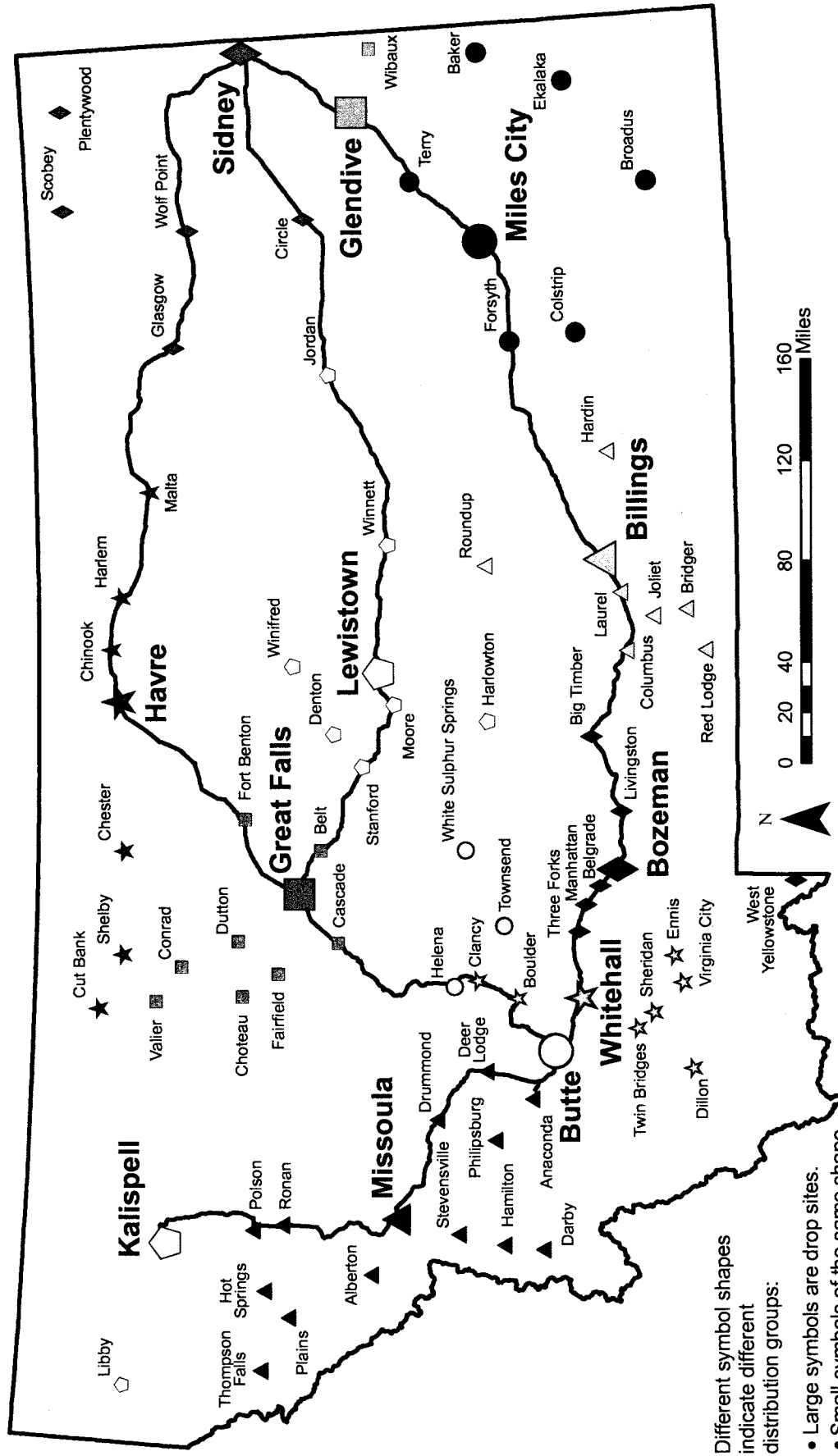
The sustainability of a courier system beyond the pilot period is predicted to be about 50% of the initial effort. With the cooperation of already identified courier-assisted libraries, this pilot will demonstrate the potential sustainability of an expanded library materials courier/delivery service capable of helping many more libraries than are currently benefiting from local courier access.

Montana libraries of all types currently participate in several statewide projects that are sustained by successful, shared cost formulas. A primary goal of the courier pilot would be to create a similar cost structure, with the aim of making courier services affordable to any library desiring those services.

¹ A statewide courier pilot in Montana will by necessity include some amount of movement of materials by mail.

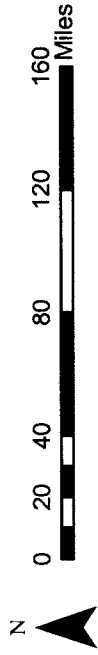
Montana Library Courier/Delivery Service Pilot

Libraries with Possible Drop Sites and Courier Routes*



Different symbol shapes indicate different distribution groups:

- Large symbols are drop sites.
- Small symbols of the same shape are libraries served by that drop site.



A proposed pilot by
State Library
MONTANA

* Library distribution routes determined by libraries and contractors

Montana State Library Patron Responses

Talking Book Library (TBL)

"I hear about book titles from my sighted friends and have always been able to find it at the Talking Book Library (TBL). I tell my friends and anyone who will listen that TBL has been my salvation."

-TBL patron from Dutton

"I want you to know that I really appreciate the books and how kind you all are to me. I would be lost without these books. When I get them in the mail it is just like Christmas or my birthday. I curl up with my dog and we listen to the books. Thank you very much."

-TBL patron from Laurel

Montana Natural Heritage Program (MTNHP)

"MTNHP's resources and staff are vital to my ability to get my job done. I believe that MTNHP is one of the best resources available to landscape managers in the state. I would have a very difficult time evaluating the potential for pesticide use to affect our species if I did not have the MTNHP to turn to. I strongly support the MTNHP, appreciate your work - and look forward to more resources being available in the future."

-Amy Bamber, Montana Department of Agriculture

"Prior to the development of the [Natural Heritage] Program, we had to develop [rare plant and animal species] information through a difficult process of literature review...and contact with knowledgeable individuals...both time consuming and expensive. The [Natural Heritage] Program has not only assembled this information in one readily accessible location, but has actively increased the base of knowledge about many species in Montana. This knowledge would otherwise be lacking or extremely difficult to acquire."

-Pat Farmer, President, Westech Environmental Services

"We use the resources provided by the MTNHP in our day-to-day planning and design activities for the Montana Department of Transportation. The resources of the MTNHP are absolutely invaluable to us as we plan and design work for MDT, in the most timely and economically effective manner possible. Having a "one stop shopping location" for this information is vitally important and the most efficient use of our time."

-Larry Sickerson, Montana Department of Transportation

Library Information Services (LIS)

"The State Library has always been very helpful when I call or e-mail about questions, interlibrary loans, or hard to find materials. You people are doing a wonderful job. Keep up the good work!"

-Teena Friesz, Miles Community College

"It would be a real handicap if the MSL library were not here to make sure I have access, in a timely manner, to the information resources that I need to do a good job."

-Diane Tipton, MT Fish, Wildlife and Parks

Natural Resource Information System (NRIS)

"NRIS is critical to the efficient and effective use of natural resource data and information in Montana. Without the services NRIS provides, the cost of natural resource management and management services in Montana will increase the quality will go down."

-Fred Gifford, Office Manager, Tetra Tech

"The assumption that NRIS will be available has been basic to our business strategy. If NRIS were not available, our business model would be significantly different. It is likely that we would not be able to provide services to our clients that we currently perform, and that our clients would be required to use a large, quite possibly non-local company rather than our small, Montana-based business."

-Carol Lee-Roark, Ph.D., Hyalite Environmental, LLP

"We consider these resources absolutely invaluable to our small business. Without them, we would be severely limited in our ability to serve our clients in a timely manner and that would adversely affect the business."

-Dave Baldwin, Principal, Senior Hydrogeologist, Water Right Solutions, Inc.

Statewide Library Resources (SLR)

"The Library Development Division (LDD) provides a great "reference" for proper library procedures and allows us to be creative within our library service area. This consulting activity helps us understand library law, patron service, etiquette, and methods to develop programs that are beneficial to our patrons. The LDD staff helps our library staff save time. If we have any questions, we can brainstorm amongst the staff for best possible solutions and if we're still confused help is one phone call or email away."

-Sonja Woods, Library Director, Miles City Public Library

"If it were not for the Library Development Division of the State Library my "job" as library board president would be more difficult. I would have to do more research, make more telephone calls and email communications to get pertinent information and even then wonder how accurate and valid that information might be. With the support of LDD, I know that I am getting the correct information to help me and our Board make the right decisions for Mineral County residents."

-Dan Arnsan, Chair, Mineral County Library Board of Trustees

"I use the resources of the Montana Shared Catalog for both personal use and for work, from the library or remotely, which makes searching very easy. The ability to use remote access allows me to do tasks from any venue where I have Internet access so my window of opportunity is wide open."

-Honore Bray, Library Director, Missoula Public Library



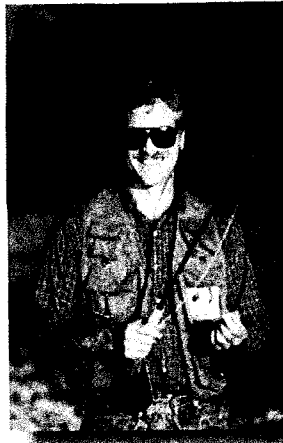
The Montana State Library changes lives

The State Library serves Montana – every Montanan – by serving up incredible amounts of information on everything from the habitat of the loon to providing access to college scholarship information to materials that have the latest on launching your own small business. Times are tight, and people are using libraries across Montana, as well as the State Library, more than ever before.

Montana libraries are there for their patrons, thanks in part to the programming, people, and priorities at the Montana State Library.

The value of the State Library's services to state and federal government, individuals, and businesses across Montana during this economic depression cannot be overstated. Your support of the State Library's budget, including the decision package, will only help the State Library to continue to do great things for all of Montana's citizens.

Thank you for your time and consideration.



Darlene Staffeldt
State Librarian

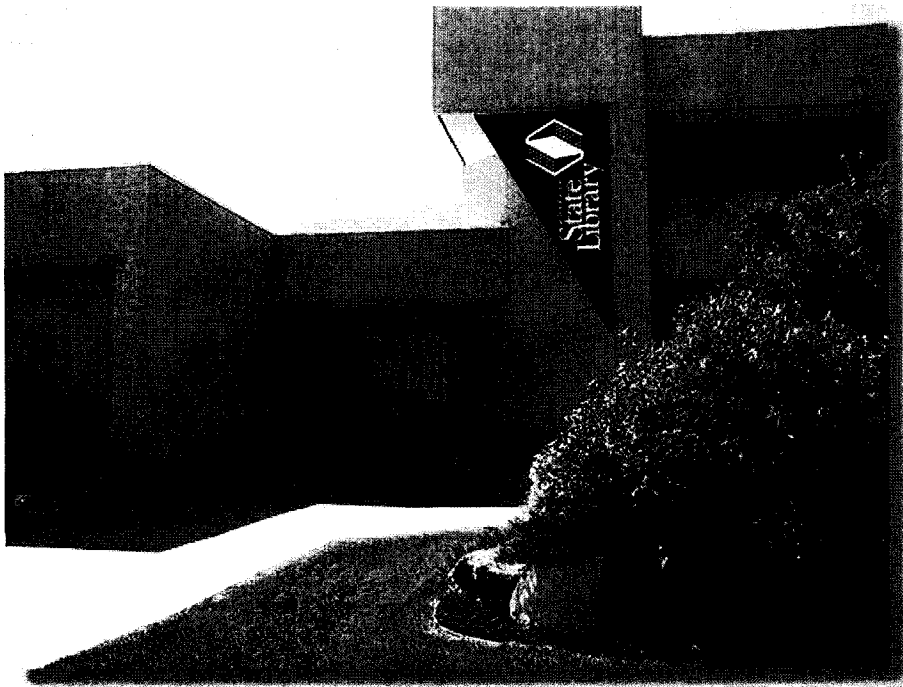
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Presentation to the
Joint Appropriations Subcommittee on Education
61st Legislative Session
January 13, 2009

Darlene Staffeldt, State Librarian

MSL's mission flows from its statutory mandates:

- Ensure all Montana citizens have access to information created by their government;
- Meet the information needs of Montana government agency management and staff;
- Support the role of all Montana libraries in delivering quality library content and services to their patrons;
- Work to strengthen local community public libraries;
- Ensure that Montanans who are visually or physically handicapped are provided access to library resources.



MSL is governed by an active and involved seven member commission that meets bi-monthly.

The Governor appoints five members:



Donald Allen
Billings



Joyce Funda
Rollins



Marsha Hinch
Chair
Choteau



Ron Moody
Vice Chair
Lewistown



Nora Smith
Bozeman

PLUS



Denise Juneau
Superintendent
of Public Instruction



Bonnie Allen, Dean of Libraries
University of Montana,
appointee of the Commissioner
of Higher Education.

MSL's Five Year Strategic Plan provides both guidance and accountability

MSL's Long Range Plan for 2006 through 2011 was accepted by the Library Commission in August 2006. This comprehensive plan contains 30 pages of strategic initiatives covering all library programs. Find our Long Range Plan on-line at:

http://www.msl.mt.gov/About_MSL/msl_suppdocs.asp

MSL has adopted five GOALS...

1. Acquire and manage Content
2. Provide convenient Access
3. Provide Consultation and Leadership
4. Encourage Partnerships and Collaboration
5. Maintain an Efficient and Effective Organization

Montana State Library Strategic Plan 2006-2011

MONTANA STATE LIBRARY (MSL)
STRATEGIC PLAN 2006-2011
August 15, 2006

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Goal Five: Sustainable Success 24

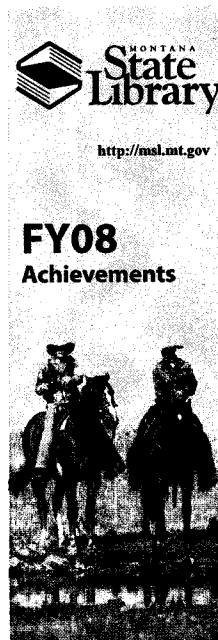
Glossary 27

...which became the basis for comprehensive program and staff work plans.

For more information, view MSL's Annual Report.



The Montana State Library meets the information needs of Montana government agency management and staff, ensures all Montana citizens have access to information created by their government, supports the role of all Montana libraries in delivering quality library content and services to their patrons, works to strengthen local community public libraries, ensures that Montanans who are visually or physically handicapped are provided access to library resources, and measures its successes by its patrons' and partners' successes.

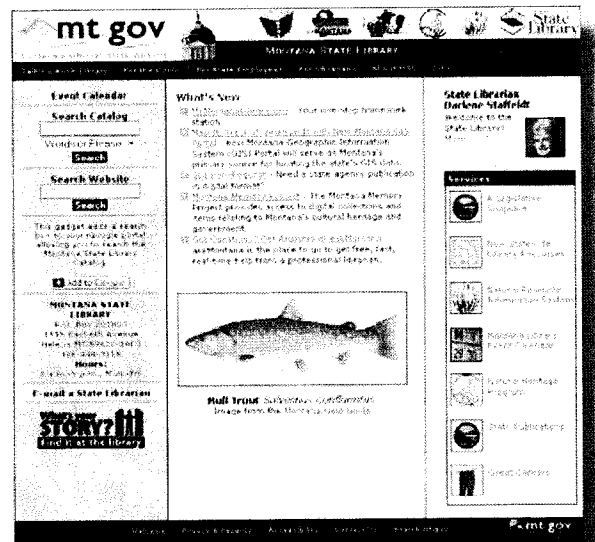


Some of the ways the Montana State Library will measure our success (agency goals with 2011 Biennium objectives):

Goal One—Content

Montana State Library (MSL) acquires and manages relevant quality content that meets the needs of Montana library partners and patrons.

- An ongoing effort will be made to make the World Wide Web the primary means by which MSL patrons and partners discover, request, and obtain information for which MSL is the primary steward. Serve this content to users at their desktop.
- MSL outreach staff will perform quarterly reviews of the MSL Professional Development Collection to ensure that the professional literature needs of our public library partners are met. Appropriate acquisition and weeding recommendations will be made to the MSL Information Services Manager following each review.
- By fiscal year end 2012, MSL will acquire, catalog, develop, preserve and distribute 16,000 audio books in the new National Library Service digital format for Montana Talking Book Library patrons.



Goal Two—Access

MSL provides libraries, agencies, and its partners and patrons with convenient, high quality, and cost-effective access to library content and services.

- Provide the option of federated searching for library patrons statewide. This includes text and GIS portal services, providing access to MSL's text and geospatial datasets. The entire MSL collection would become searchable with keyword, controlled vocabulary, and geographic search terms. Working within existing budget, the entire legacy state publications collection will be digitalized by December 2014.
- By fiscal year end 2010, Montana citizens' use of Web-accessible E-content services will increase by 5% based on user statistics.
- By fiscal year end 2012, MSL will provide the new format National Library Services' digital machines for at least 90% of Montana Talking Book Library patrons.

Goal Three—Consultation and Leadership

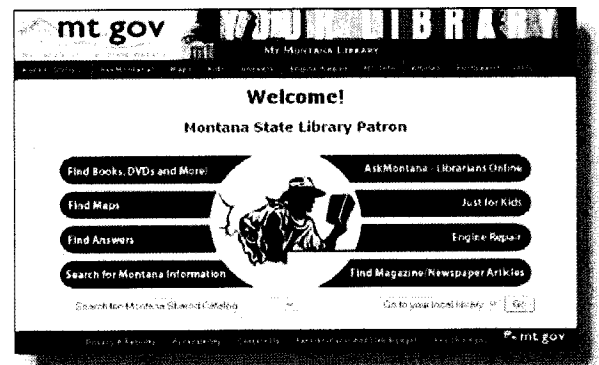
MSL provides consultation and leadership to enable its patrons and partners to reach their goals.

- MSL outreach staff will provide annual onsite consulting assistance as well as quarterly assistance provided via E-mail or telephone to at least 90% of Montana's public libraries. Participating libraries will self-report how this assistance directly contributes to their overall sustainability, improves their capacity to be self-sustaining, and augments their ability to provide a high standard of library service.
- Provide leadership, training, and assistance for building a mixed print and electronic collection of publications, maps, indexes, et cetera.

Goal Four—Collaboration

MSL promotes partnerships and encourages collaboration among its partners and patrons so that their information needs can be met.

- MSL outreach staff will support the growth of the AskMontana virtual reference service consortium resulting in a 5% increase for fiscal year 2010 in the number of Montana citizens using the service.
- Under partnership agreements, carry out specialized work for partners that make ongoing contributions to the library collection, in order to improve access to public information. Over the next two years the Library will assist a minimum of 15 more producers to add their metadata to the Portal, at which point approximately 50 percent of the agencies in the state that produce GIS data will have discoverable data in the Montana GIS Portal.



Goal Five— Sustainable Success

MSL is a well-run organization and a sought-after employer; it is efficient and effective (measured against partner and patron outcomes), and successfully engaged in its ongoing mission.

- Commit to a program for continuing staff improvement, by providing opportunities for quality, timely affordable training and continuing education. All staff workplans will include reference to appropriate training or continuing education session(s) by July 1, 2010.
- In order to support the continued expansion of the Montana Shared Catalog to include more Montana libraries and serve more Montana citizens, by fiscal year end 2010, MSL will add at least one half-time MSC support staff position.

dms01/09/09

A Legislative Snapshot

The "Legislative Snapshot 2009" pamphlet is brought to you courtesy of our Montana State Digital Library.

The pamphlet integrates the work of...

Recent Performance of the Montana Economy and its Industries

Source: Montana Department of Labor, Research and Analysis Bureau

Montana has been outperforming the nation in terms of employment growth, wage growth, and unemployment since 2001. Montana's unemployment rate fell below the national rate in 2001 and has remained lower ever since. Montana's annual unemployment rate in 2007 was the 8th lowest in the nation.

Montana's economy has also outperformed the nation in terms of employment growth. Over the 1997-2007 time period, employment in Montana grew at an annual compounding growth rate of 2.1%, compared to a national rate of only 1.1%. Job growth in Montana has been spending up in recent years. Employment grew at a compounding rate of 2.6% annually over 2003-2007, then at a compounding rate of 2.8% annually from 2005-2007.



Source: Quarterly Census of Employment and Wages (QCEW) Program

Average wages in Montana have also been on the rise, outpacing both inflation and the national average since 2003. Increasing real wages are good news for workers and businesses alike. Workers can increase their standard of living, while businesses benefit because workers have more money to buy goods and services.

There is not one particular industry that was responsible for the recent economic growth in Montana—all industries have been experiencing growth. The following paragraphs examine the performance of Montana's industries in recent years using the Bureau of Economic Analysis (BEA) data for Real Gross Domestic Product (GDP), employment, and personal income earnings from work. The BEA data includes an estimate of

2008 Legislative Snapshot

employment and earnings for business owners in addition to payroll workers.

Government, which includes federal, state, and local government and school districts, is an important part of the Montana economy. Government is the largest employer in the state, employing 14.6% of the jobs in the state. Government constitutes 15.6% of the state's GDP and provides 22% of the state's personal income earned from work. While the GDP and personal income attributed to government work has grown at about 1.5% per year since 2004, higher wages than other industries, employment in the industry has not increased.

2007 Montana Annual Employment Averages

Industry	Total Employees	Wage	Total Payroll
All Industries	47,066	\$14	\$65,965
Total Private	46,777	\$14	\$65,465
Agriculture, Forestry, Fishing & Hunting	991	\$12	\$12,017
Manufacturing	133	\$19	\$2,526
Construction	4,554	\$17	\$77,418
Wholesale Trade	1,241	\$19	\$23,571
Retail Trade	2,536	\$19	\$48,188
Transportation and Warehousing	1,064	\$19	\$20,217
Information	991	\$19	\$18,827
Finance and Insurance	2,619	\$24	\$63,054
Real Estate and Rental Leasing	1,417	\$17	\$24,089
Professional and Business Services	4,267	\$21	\$89,604
Management of Companies and Enterprises	113	\$39	\$4,434
Administrative and Support Services	2,480	\$19	\$47,044
Education Services	786	\$19	\$15,036
Health Care and Social Assistance	3,171	\$21	\$66,576
Arts, Entertainment, and Recreation	1,236	\$21	\$25,956
Accommodation and Food Services	3,219	\$19	\$61,159
Other Services	1,219	\$19	\$23,159
Total Government	2,289	\$18	\$41,197

Source: Department of Labor and Industry Research and Analysis Bureau

...our Library and Information Services staff -

- Manage government publications
- Handle reference and research needs

Legislative Snapshot 2009

by Senate District 43
Senator Jesse Lasovich (D)
112 Mountain View Street
Anaconda, MT 59711-1616

by House District 85
Representative Cynthia Hiner (D)
1027 Kentucky Street
Deer Lodge, MT 59722-2041

by House District 86
Representative Dan Villa (D)
1807 Ogden Street
Anaconda, MT 59711-1703

State Library

Wildlife and Recreation

Species Diversity in Senate District 43

Species	Count
Amphibians	6
Birds	252
Fish	23
Mammals	81
Reptiles	1
Total	413

Source: Montana Natural Heritage Program



Acres of Big Game Winter Range

of 1,243,449 acres or 10.1 million acres in the state even when these public lands are included.

Source: Montana Natural Heritage Program, Montana Field Guide

Wildlife Highlights

Northern Pygmy Owl

Watching in all but two to three weeks, the Northern Pygmy Owl with its distinctive purplish-brown face is a favorite of birders, naturalists and hunters.

Source: Montana Natural Heritage Program, Montana Field Guide



Northern Pygmy Owl Range

Source: Montana Natural Heritage Program, Montana Field Guide

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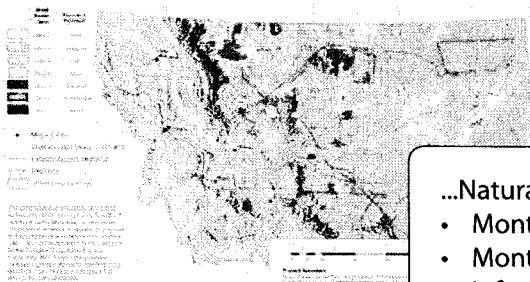
Source: Montana Natural Heritage Program, Montana Field Guide

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Source: Montana Natural Heritage Program, Montana Field Guide

Source: Montana Natural Heritage Program, Montana Field Guide

...our Natural Heritage Program - Montana's source for information on native animals and plants, emphasizing species of concern and high quality habitats such as wetlands.



...Natural Resource Information system -

- Montana's "One Stop Shop" for land, water, and biological information
- Montana's point of access for geospatial information used in geographic information systems (GIS)

Montana State Digital Library

Montana's source for information on the state's natural resources, species and habitats, and government.

Library Information Services (LIS)

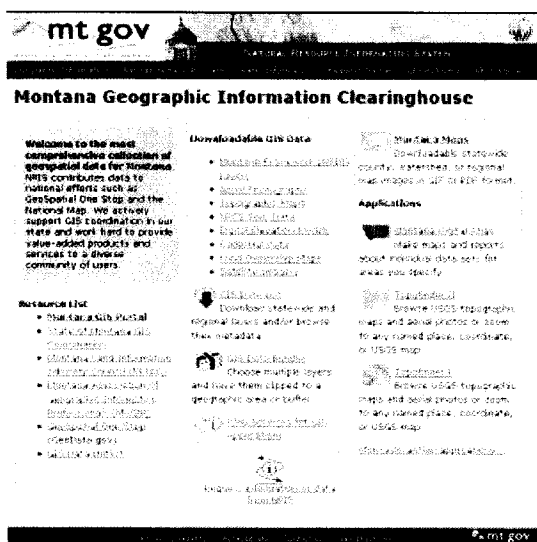
LIS is actively digitizing our legacy print state publications collection to provide 24-hour desktop access to Montana's state government publications dating back to the 1870's. State publications can be read online, printed, saved and emailed; these publications are also fully searchable. In addition, LIS:

- Manages and provides access to state and federal publications in both print and electronic format;
- Manages and provides access to a collection of journals in both print and electronic format;
- Responds to reference and research needs and has intimate knowledge of online subscription databases;
- Has the content knowledge and training necessary to help patrons find the answers they need.



Natural Resource Information Systems

In September, NRIS launched the Montana GIS Portal, a cooperative effort with the State Information Technology Services Division (ITSD) and GIS contributors around the state. The Portal functions much like an online library catalog. Users can search by subject, geographic area, title, publisher, and more. This portal is designed to assist GIS professionals, as well as the general public, find and use geographic information about Montana. Search results can be readily viewed in the Portal map viewer or downloaded to be used in professional GIS software. Visit the Portal online at: <http://gisportal.mt.gov/Portal/>.



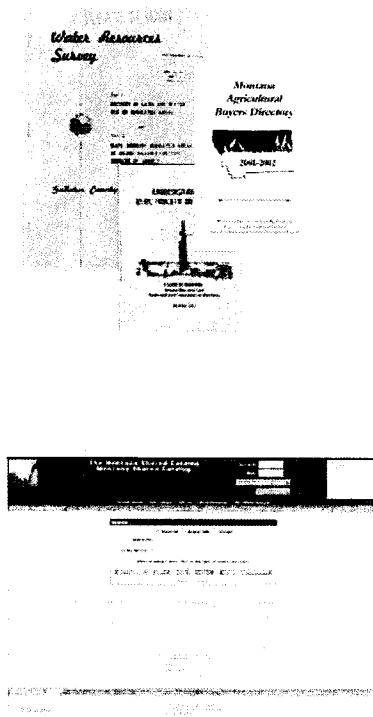
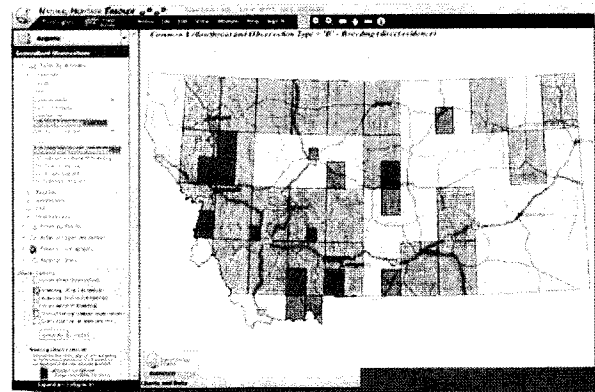
In addition, NRIS:

- Manages and provides access to an extensive on-line map library and GIS data collection that is used by both GIS professionals and the public;
- Developed and maintains internet mapping applications including the Montana Digital Atlas and TopoFinder;
- Responds to requests for maps and digital geographic data;
- Manages the Montana Water Information System, which provides a starting point for access information concerning Montana's water resources;
- Provides public access to information about the state's natural resources, including statewide air quality and drought status, through partnerships with state and federal agencies.

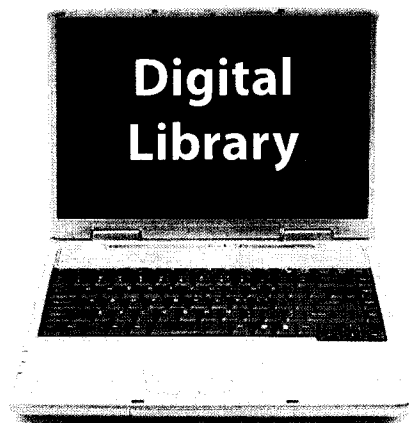
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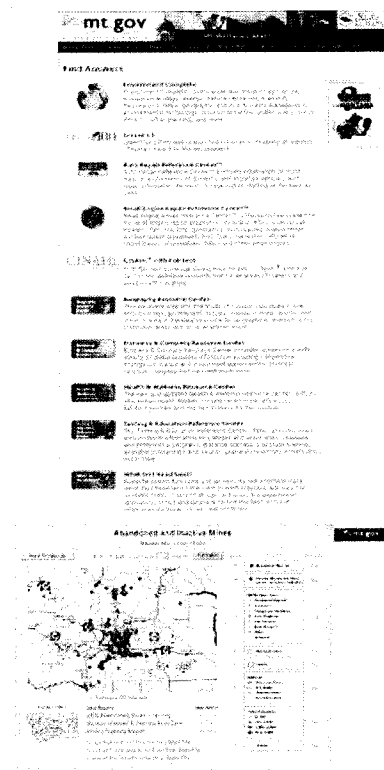
- Conducting field surveys of plant and animal species;
- Assimilating existing information on Montana's plant and animal species in comprehensive plant and animal databases including the NHP Tracker and the Montana Field Guide;
- Preparing reports on both plant and animal species of concern;
- Completing GIS analysis of wetlands and vegetative land cover;
- Providing information for a broad range of uses, including: mining, timber sales, subdivisions, utility and pipeline corridors, oil and gas developments, weed management, highway construction, growth planning, and habitat conservation.



Montana State Library
Natural Resource
Information System



MONTANA
Natural Heritage
Program



Statewide Library Resources (SLR)

Training

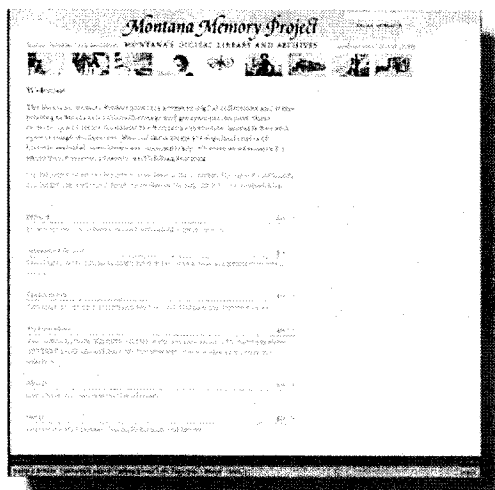
MSL Statewide Library Resources staff coordinates and provides trainings in person and online for librarians across Montana. SLR staff fields thousands of information requests and travels thousands of miles annually to train Montana libraries. Through the training program, Montana librarians:

- Obtain certification;
- Gain invaluable continuing education credits;
- And learn how to remain on the forefront of library services, collections, and programming to provide their patrons with a top-of-the-line library.



Collaboration

Montana's vast spaces, rural landscape, and harsh climate require collaboration on a grand scale in order to provide Montanans with library services and collections that meet their needs. Statewide collaborative projects result in Montana libraries all being able to provide the very best in cutting-edge library services, in spite of their location, staff size, and budget. As a result, Montanans enjoy some of the most comprehensive access to information available in the nation.



Innovation

Statewide innovative projects are designed to make library resources and education opportunities more accessible for Montana librarians and library users. Some of these innovative projects include:

- Online training programs, which reach the most rural and under funded libraries in the state;
- Downloadable E-content services;
- User-sharing groups;
- And the Professional Education and Employment for Librarians (PEEL) program, which has provided scholarships for Montanans to become professional librarians and stipends to communities to hire professional librarians.

What's your
STORY?
Find it at the library

Montana
Library2Go



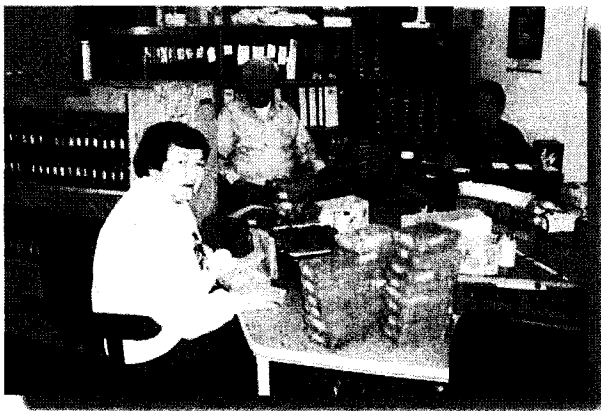
ask**MONTANA**

Talking Book Library

Serving Montana's blind and physically handicapped

Our Talking Book Library provides library services for individuals who are not able to read standard print.

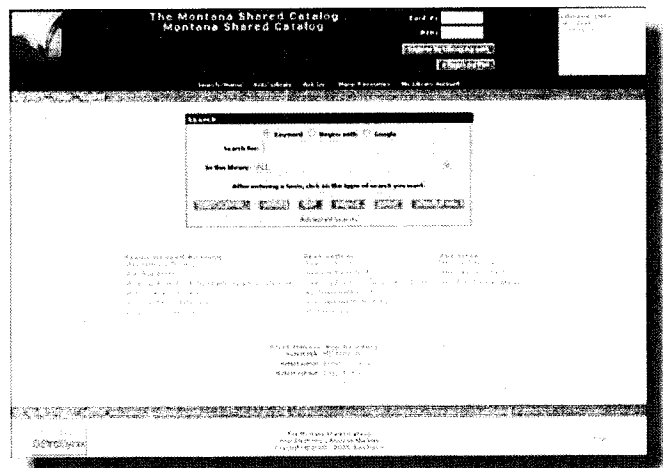
- Provides the only access point for Montana citizens to the National Library Service's Talking Book collections;
- 67,000 book titles, as well as magazines, descriptive videos, and a children's collection;
- Provides reading materials to nearly 3,000 Montana citizens with vision or other physical disabilities;



- Circulates over 122,500 materials each year;
- Median age of our Talking Book patron is 74 years;
- Two recording studios for recording Montana-related publications; one at the State Library and one at the Montana State Prison;
- Records an average of 50 "Montana" book titles each year, as well as two quarterly Montana magazines.

Montana Shared Catalog

- Currently serves 450,000 Montanans, 68 Montana communities, 90 libraries, and 360 librarians
- 700,000+ titles in combined catalog
- Growing as staff and financial resources allow
- Approachable and easy to learn interface



DP 4 Library Courier/Delivery Service Pilot – OTO

Definition

"A dependable, reliable and predictable delivery service that, with a desired level of frequency and security, physically moves library materials from one library to another or from a library to a library patron."

Need

The most recent figures collected show that in 2007, over 110,000 individual items moved between Montana libraries, compared to 36,000 in 1990.

The cost per item of moving materials via a statewide courier service would be considerably less than the per item cost via the U.S. mail service. Surrounding states that have moved to a library courier system have seen per item cost drop from \$2.00-\$3.00/item to between .25 to .60/item.

How It Works

The proposed routes for a Montana library courier system include drop sites (distribution hubs). Participating local libraries served by these drop sites will independently determine the frequency and the method of delivery between them and their assigned drop sites.¹

Items can be checked out and returned at any library most convenient for the user. The delivery and return of the item is reliable, often faster than traditional mail, and more cost effective for both libraries involved.

Benefits

A courier system will improve library resource sharing across the state and enhance the Montana patron's library experience. Libraries choose to participate and patrons will get more for less.

A courier service will lower the overall costs of resource sharing among libraries. Libraries lacking sufficient budgets to adequately build their local collections will benefit substantially from increased sharing of materials, giving their users a substantially larger pool of resources.

Cost

The \$200,000 per year cost is based on current and anticipated demand, population served, delivery alternatives, and information obtained from research of library courier systems operating in other states.

Sustainability

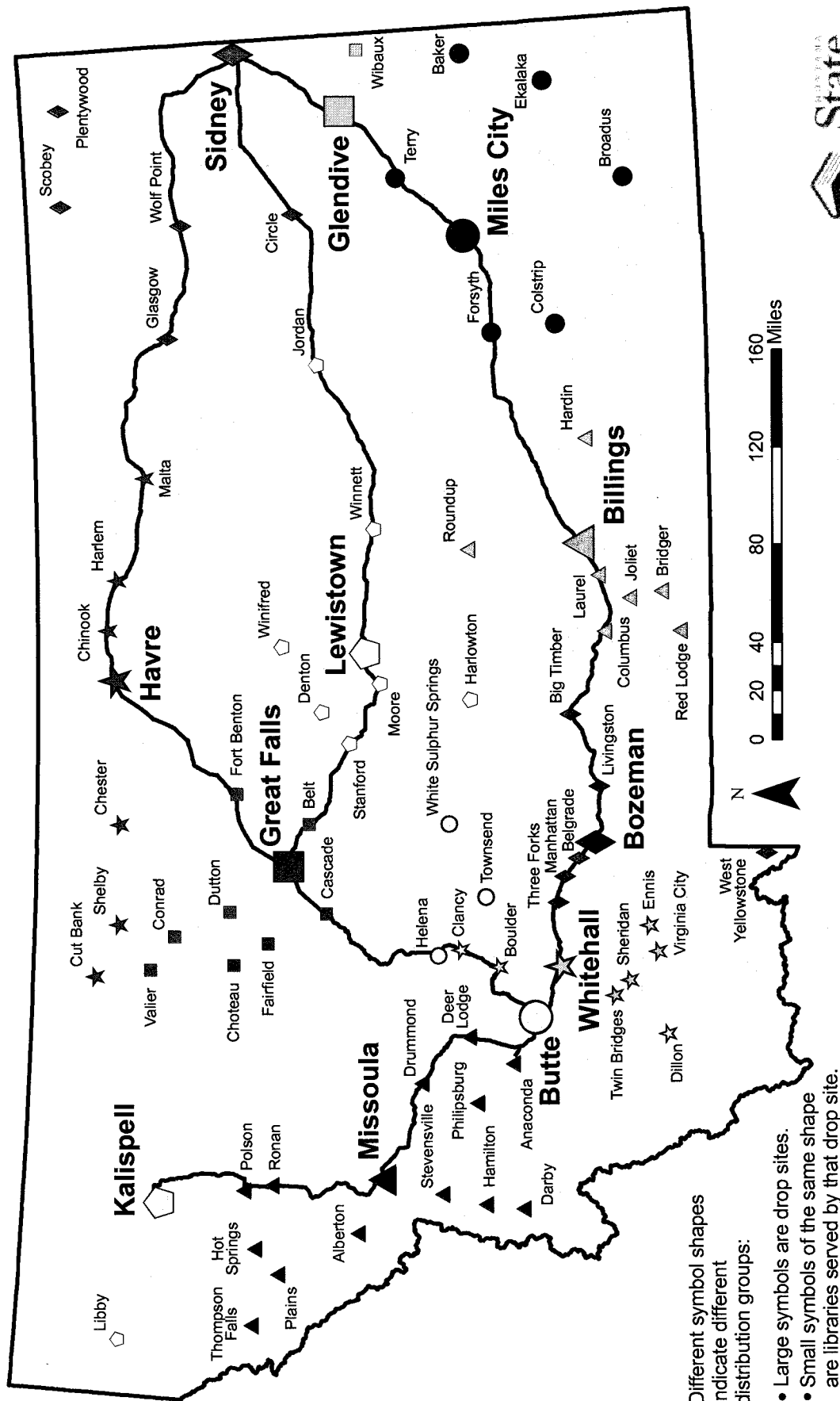
The sustainability of a courier system beyond the pilot period is predicted to be about 50% of the initial effort. With the cooperation of already identified courier-assisted libraries, this pilot will demonstrate the potential sustainability of an expanded library materials courier/delivery service capable of helping many more libraries than are currently benefiting from local courier access.

Montana libraries of all types currently participate in several statewide projects that are sustained by successful, shared cost formulas. A primary goal of the courier pilot would be to create a similar cost structure, with the aim of making courier services affordable to any library desiring those services.

¹ A statewide courier pilot in Montana will by necessity include some amount of movement of materials by mail.

Montana Library Courier/Delivery Service Pilot

Libraries with Possible Drop Sites and Courier Routes*



A proposed pilot by

Map number: 09MSL0003 January 12, 2009

* Library distribution routes determined by libraries and contractors

Montana State Library Patron Responses

Talking Book Library (TBL)

"I hear about book titles from my sighted friends and have always been able to find it at the Talking Book Library (TBL). I tell my friends and anyone who will listen that TBL has been my salvation."

-TBL patron from Dutton

"I want you to know that I really appreciate the books and how kind you all are to me. I would be lost without these books. When I get them in the mail it is just like Christmas or my birthday. I curl up with my dog and we listen to the books. Thank you very much."

-TBL patron from Laurel

Montana Natural Heritage Program (MTNHP)

"MTNHP's resources and staff are vital to my ability to get my job done. I believe that MTNHP is one of the best resources available to landscape managers in the state. I would have a very difficult time evaluating the potential for pesticide use to affect our species if I did not have the MTNHP to turn to. I strongly support the MTNHP, appreciate your work - and look forward to more resources being available in the future."

-Amy Bamber, Montana Department of Agriculture

"Prior to the development of the [Natural Heritage] Program, we had to develop [rare plant and animal species] information through a difficult process of literature review...and contact with knowledgeable individuals...both time consuming and expensive. The [Natural Heritage] Program has not only assembled this information in one readily accessible location, but has actively increased the base of knowledge about many species in Montana. This knowledge would otherwise be lacking or extremely difficult to acquire."

-Pat Farmer, President, Westech Environmental Services

"We use the resources provided by the MTNHP in our day-to-day planning and design activities for the Montana Department of Transportation. The resources of the MTNHP are absolutely invaluable to us as we plan and design work for MDT, in the most timely and economically effective manner possible. Having a "one stop shopping location" for this information is vitally important and the most efficient use of our time."

-Larry Sickerson, Montana Department of Transportation

Library Information Services (LIS)

"The State Library has always been very helpful when I call or e-mail about questions, interlibrary loans, or hard to find materials. You people are doing a wonderful job. Keep up the good work!"

-Teena Friesz, Miles Community College

"It would be a real handicap if the MSL library were not here to make sure I have access, in a timely manner, to the information resources that I need to do a good job."

-Diane Tipton, MT Fish, Wildlife and Parks

Natural Resource Information System (NRIS)

"NRIS is critical to the efficient and effective use of natural resource data and information in Montana. Without the services NRIS provides, the cost of natural resource management and management services in Montana will increase the quality will go down."

-Fred Gifford, Office Manager, Tetra Tech

"The assumption that NRIS will be available has been basic to our business strategy. If NRIS were not available, our business model would be significantly different. It is likely that we would not be able to provide services to our clients that we currently perform, and that our clients would be required to use a large, quite possibly non-local company rather than our small, Montana-based business."

-Carol Lee-Roark, Ph.D., Hyalite Environmental, LLP

"We consider these resources absolutely invaluable to our small business. Without them, we would be severely limited in our ability to serve our clients in a timely manner and that would adversely affect the business."

-Dave Baldwin, Principal, Senior Hydrogeologist, Water Right Solutions, Inc.

Statewide Library Resources (SLR)

"The Library Development Division (LDD) provides a great "reference" for proper library procedures and allows us to be creative within our library service area. This consulting activity helps us understand library law, patron service, etiquette, and methods to develop programs that are beneficial to our patrons. The LDD staff helps our library staff save time. If we have any questions, we can brainstorm amongst the staff for best possible solutions and if we're still confused help is one phone call or email away."

-Sonja Woods, Library Director, Miles City Public Library

"If it were not for the Library Development Division of the State Library my "job" as library board president would be more difficult. I would have to do more research, make more telephone calls and email communications to get pertinent information and even then wonder how accurate and valid that information might be. With the support of LDD, I know that I am getting the correct information to help me and our Board make the right decisions for Mineral County residents."

-Dan Arnsan, Chair, Mineral County Library Board of Trustees

"I use the resources of the Montana Shared Catalog for both personal use and for work, from the library or remotely, which makes searching very easy. The ability to use remote access allows me to do tasks from any venue where I have Internet access so my window of opportunity is wide open."

-Honore Bray, Library Director, Missoula Public Library



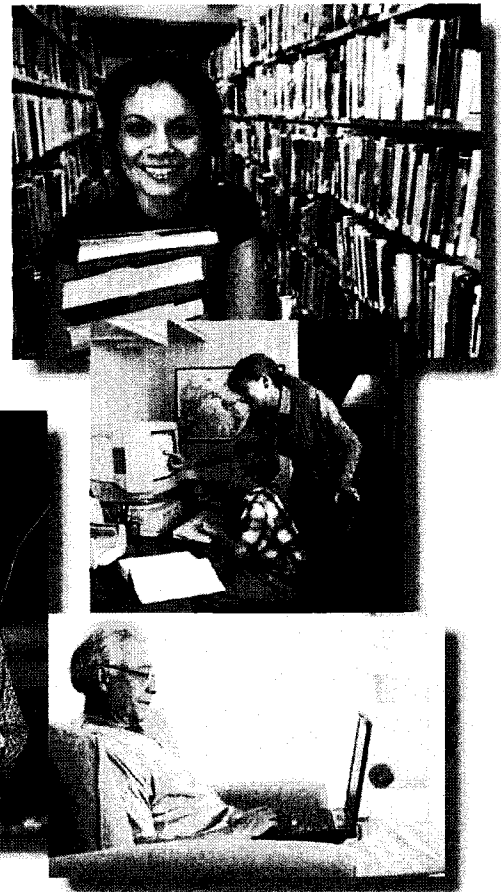
The Montana State Library changes lives

The State Library serves Montana – every Montanan – by serving up incredible amounts of information on everything from the habitat of the loon to providing access to college scholarship information to materials that have the latest on launching your own small business. Times are tight, and people are using libraries across Montana, as well as the State Library, more than ever before.

Montana libraries are there for their patrons, thanks in part to the programming, people, and priorities at the Montana State Library.

The value of the State Library's services to state and federal government, individuals, and businesses across Montana during this economic depression cannot be overstated. Your support of the State Library's budget, including the decision package, will only help the State Library to continue to do great things for all of Montana's citizens.

Thank you for your time and consideration.



Darlene Staffeldt
State Librarian

(800) 338-5087 (Toll Free in Montana)

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Fax: (406) 444-0266

Email: dstaffeldt@mt.gov

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1515 East Sixth Avenue
Helena, MT 59620-1800

Exhibit 4

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**Montana Historical Society
Archives, 225 N. Roberts, Helena,
MT 59620-1201
Phone (406) 444-4774.**

Scanning by: Susie Hamilton



Legislative Snapshot 2009

Public information for the State of Montana,
Senate District 45, and House Districts 89 and 90.

http://msl.mt.gov/legislative_snapshot/



Senate District 45

Senator Jim Shockley (R)

PO Box 608

Victor, MT 59875-0608



House District 89

Representative Gary Maclaren (R)

429 Curlew Orchard Road

Victor, MT 59875-9519

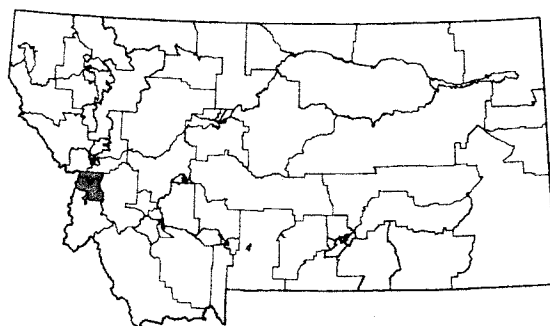


House District 90

Representative Ray Hawk (R)

4878 Hoblitt Lane NW

Florence, MT 59833-6832



Letter from the Montana State Librarian

On behalf of the Montana State Library, I would like to welcome you to the 2009 legislative session. Our information experts have compiled this booklet to be a resource to you as you take on the important work of representing the collective needs of all Montanans and the special needs of your district during this legislative session.



As in past editions, we have included a wide range of information that, after reviewing proposed bills and following national and state trends through various mediums, we believe will likely be major themes in this legislative session. To that end, you will find up-to-the-minute information on our state's economy, energy production and development, and land and water use. Education is always an important issue, and you will find relevant information on our state's public schools and test scores, as well as on the libraries that help to augment what our schools do. Fire and drought have continued to ravage certain parts of Montana, and you will be able to take a look at the most current information available on maps created here at the State Library. Finally, wildlife and recreation will always be an important part of Montana life, and we've pulled several highlights from our collection that might help to guide your decision-making this session.

The Montana State Library is a small and very unique agency. We employ not only librarians, but GIS specialists and cartographers and partner with botanists and zoologists, as well as federal and state agencies. We manage an enormous collection of state publications, as we simultaneously work to ensure that Montana's blind and physically disabled have access to reading materials and information.

We created this book for you to demonstrate the power of what a diverse staff with amazingly diverse skills can do to make information in many different forms available to every Montanan. We are very proud of what we do here at the State Library as we work to empower Montanans by providing access to information, enhancing learning in families and communities, and building 21st Century skills.

We hope that you use this book throughout the session and stop by to see us – in person or virtually. Whether you visit us at our facility or online, you will be able to browse our collection of government information, get help researching a specific issue, or find a quiet place to work or meet with colleagues. We are located one block east of the Capitol, behind the Historical Society, at the north end of the Justice building. And of course, our services are available 24 hours a day, seven days a week at <http://msl.mt.gov>.

Sincerely,

A handwritten signature in cursive script that reads "Darlene Staffeldt".

Darlene Staffeldt
Montana State Librarian

Senate District 45 House District 89 House District 90

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- 15 Wildlife and Recreation

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Senate District 45 County Indexes

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Maps

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Online Resources Directory



Montana State Library

1515 East 6th Avenue
PO Box 201800
Helena, MT 59620
(406) 444-3115

<http://msl.mt.gov>

Statewide Library Resources

- 5,000+ Online Magazines
- Ask Montana
- **Montana Shared Catalog**
 - 91 participating libraries
 - 2.3 million items
- **Montana Library Directory**

<http://mymontanalibrary.org>

<http://askmontana.org>

http://msl.mt.gov/For_Librarians/Library_Directory

Montana State Digital Library

- **Library Information Services**
 - Electronic Reference Materials
 - Online Magazines & Journals
 - Montana State Library catalog
 - Research Databases
 - Digital State Publications
- **Natural Resource Information System**
 - Maps and Geographic Information
 - Montana Digital Atlas/Map Gallery
 - Online maps & databases
 - Water Information
 - Montana GIS Portal
- **Natural Heritage Program**
 - Montana Field Guide
 - Animal, plant, and habitat information
 - Natural Heritage Tracker

http://msl.mt.gov/for_state_employees/journals.asp

<http://msl.mt.gov/msc>

http://msl.mt.gov/For_State_Employees/Find_Databases

http://msl.mt.gov/for_state_employees/State_Publications

<http://nris.mt.gov>

<http://nris.mt.gov/gis>

<http://nris.mt.gov/interactive.html>

<http://nris.mt.gov/wis>

<http://gisportal.mt.gov/Portal/>

<http://mtnhp.org/>

<http://fieldguide.mt.gov/>

<http://mtnhp.org/Tracker>

Montana Talking Book Library

- 60,000+ titles circulated to 3,000+ patrons
- State of the art digital recording booth: 800+ Montana recorded books
- On-line catalogs and services – WebOpac WebBraille
- Descriptive video collection and newspaper services
- Braille Books: TwinVision and embossed

http://msl.mt.gov/talking_book_library

<http://www.klasweb.msl.mt.gov>

Montana State Library In-House Partners

- **Montana Fish, Wildlife & Parks**
- **Natural Resources Conservation Service**

<http://fwp.mt.gov>

<http://www.mt.nrcs.usda.gov/>

Legislative Snapshot

- This booklet is available online with live links and will be updated regularly as new data becomes available.

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The Montana State Library meets the information needs of Montana government agency management and staff, ensures all Montana citizens have access to information created by their government, supports the role of all Montana libraries in delivering quality library content and services to their patrons, works to strengthen local community public libraries, ensures that Montanans who are visually or physically handicapped are provided access to library resources, and measures its successes by its patrons' and partners' successes.



The Montana State Library (MSL) believes that:

- Quality information leads to quality decisions.
- Knowledge is a critical resource for the future economic development of Montana and Montanans.
- Information produced by government should be easily accessible, widely distributed, and free to citizens.
- Montanans need and value convenient access to quality information resources.
- By being responsive to patrons' needs, the State Library adds value to data and information by integrating it with other data and information.
- Citizens must be able to privately seek information without fear of scrutiny.
- Libraries play a vital role in providing Montana with access to knowledge and new information.
- Libraries are critical for the just, efficient, and effective collection, management, and distribution of quality information in a digital age, and are vital in a democracy founded on the principle of an educated and inquisitive citizenry.
- Information about natural resources, and the land which is central to quality of life and economy, is especially critical to Montana citizens and government.



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